Whole Family Wellness Thauna Abrin, N.D. Office: 132 S Main St Hardwick, VT 05843

Office: 132 S Main St Hardwick, VT 05843 Mailing: PO Box 28 Hardwick, VT 05843 (855) 823-0800 fax wellness@drthauna.com

(802) 472-9355 office

Name	Date	
AgeDate of Birth	Gender	
-		_
City	StateZip	-
Home Phone	Work Phone	_
Cell Phone		
Number where it's ok to leave a m	nessage about your care	
E mail address		_
Occupation	Employer	
1 0	\Box Part-time \Box Student \Box Retired	
Name of insurance company		
Policy number	group number	_
Copayment High deduct	ible yes/no yearly deductible	_
Live with: spouse partner ref Ages of children Emergency contact person Address cell How did you hear about Dr. Abrin What health concerns or health g 1 2 3 And long term?	Relation Phone home	_
Please list all prescription medic MEDICATION	DOSE REASON	
1		-
2		_
3		_
4		_
Please list all supplements and p	roducts you are taking	
BRAND & PRODUCT	DOSE REASON	
1.		

2			
3			
4			
5			
6			
7			
8			
9			
10			
Current/Recent Health Care Provi			
Name & Date	Care Provided	Phone	
Hospitalizations/Operations/ Accid Dates Hospital	l ents Diagnosis	Doctor	
Family History			
Member Living? Age?	Important Diseases	Cause of Death & Age	
	Alcoholism, high blood		
	pressure, cancer, diabet	es,	
	heart disease, osteopore		
	stroke, thyroid, allergie	\$	
Mother			
Mother			
Father			
Sister(s)			
Brother(s)			
Brother(s) Maternal Grandmother			
Brother(s) Maternal Grandmother Paternal Grandmother			
Brother(s) Maternal Grandmother Paternal Grandmother Maternal Grandfather			
Brother(s) Maternal Grandmother Paternal Grandfather Paternal Grandfather			
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Past Medical Conditions: (list present conditions in the section below) □Heart trouble □Stroke □Varicose veins □Phlebitis
□Heart trouble□Stroke □Varicose veins □Phlebitis □High blood pressure □Diabetes □Clotting defects □Bleeding tendencies
□Kidney trouble □Rheumatic fever □Jaundice/hepatitis □Epilepsy
□Fractures □Cancer □Arthritis □Colitis □Asthma □Eating disorder □Anxiety
□Sexually transmitted infections □Anemia □Thyroid problem
Review of Systems Check any symptom of present significance (If any past problems please note above)
General:□Fevers or chills□Hot flashes□Unusual hair growth□Weight change□Skin eruptions□Joint pain/changes□Numbness/tingling□ Cancer type
Abdomen: □Bloating □Heart burn □Cramps/pain □Diarrhea □Change in bowels □Bloody stools □Nausea/vomiting □Constipation □Hemorrhoids □Other Number of bowel movements daily
Head: □Headache □Dizziness □Visual defects □Hearing defects □Sinus trouble □Fainting
Bladder: □Frequent urination □Painful urination □Blood in urine □Incontinence
Chest:□Chest pain□Shortness of breath□Heart murmur□Palpitations□Cough□Wheezing□Coughing up blood□Mitral valve prolapse
Breasts: □Lumps □Bleeding □Discharge □Tenderness □Swelling □Tumor
Males: □ Trouble urinating? □ Frequent urination? □ Hernia? □ Discharge?
Females:
Last period began Last pelvic exam
Date prior period began Last PAP smear
Have you ever had an abnormal pap? When Results
□Abnormal menstrual bleeding (explain) □Painful period □Pain with intercourse □Vaginal discharge or itching
□Painful period □Pain with intercourse □Vaginal discharge or itching □Sexually transmitted infection □DES exposure □Sexually active □PMS- please list symptoms
Females:
Birth control method
Trying to get pregnant?
Trouble conceiving?

Habits	
Dietary preferences/restrictions	
Breakfast	
Lunch	
Dinner	
Drink	
Snacks	
Alcohol use (how much)?	How often?
Caffeine use (how much)?	
Tobacco, cannabis or other substance use (how much)?	
Physical exercise: Type?	How often?
Attitude, Energy & Sleep	
\Box Depression \Box Anxiety	
\Box Fatigue \Box Fatigue that affects daily activitie	es
\Box Trouble sleeping \Box Trauma	
Environment	
□Water filter □Air filter □Organic produce	□Free- range poultry/meat
□Non-toxic cleaning and personal care products	
Do you have silver fillings?How many?	
When did you last see the dentist?What	
How often do you eat fish? type	
Is there mold where you live?	
Any known long-term exposure to chemicals?	
a.	
Stressors	
Please list stressors in your life	
<u> </u>	
How do you handle stress?	
What coping techniques to you have to handle stress?	
what coping techniques to you have to natione stress?	
what coping techniques to you have to handle sitess?	
Anything else you would like to tell me about your healt	h?

Whole Family Wellness, Inc.

Dr Thauna Abrin, ND • PO Box 28• Hardwick VT 05843 Phone (802) 472-9355 Fax (855) 823-0800

Office and Financial Policies

Dear New Patient,

Welcome to Whole Family Wellness. We look forward to facilitating your health journey. We encourage your questions and participation in all aspects of your health care.

Please note our office and financial policies below and sign/initial to signify your acceptance. Feel free to ask any questions about this information.

Appointments and availability

Office hours are posted on our website www.drthauna.com. Office visits are by appointment only. Please call 24 hours in advance to arrange to pick up your supplements.

For questions or concerns, Dr. Abrin is available via telephone from 1-2 pm or 5-5:30 pm by appt only. For current patients, there is no charge for brief consultations (<6 minutes).

Longer consultations > 10 min will be billed to your insurance plan. Patients without insurance will be billed at the rate of \$3.00/minute. The fee is due via credit card at completion of the phone appointment (for calls longer than 7 minutes).

Dr. Abrin is available for urgent calls after hours (6 pm Monday-Friday) or weekends at her home number. In the case of an emergency at any time, please go to the nearest emergency room.

For new patients, a copy of your current insurance card must be available for the first visit. If your card is not available, your visit will be rescheduled.

Patients who do not show-up to their appointment cannot be rescheduled for 1 month.

Patients who no-show or cancel (at the last minute) 2 confirmed appointments within a 12-month period will be referred to another medical provider.

FEE SCHEDULE

FOLLO NEW PAT FOLLOW UP FOLLOW FOLLOW PHYS ADMIN-VISIT VISIT UP VISIT **UP VISIT** W UP &/OR ISTER COMPRE-**EXTENDED** INTERMED LIMITED VISIT GYN **INJECTION** HENSIVE BRIEF EXAM **INSURANCE** 287.50 218.50 195 161 138 230 50 TIME OF 275 - 350 160 130 100 85 160 30 SERVICE depending on DISCOUNT complexity of visit

WHOLE FAMILY WELLNESS, INC. FEE SCHEDULE

Payment

For any missed appointments or late cancellations (less than 24 hours), you will be charged a \$75 missed appointment fee. The exception to this is illness or bad weather. PLEASE CALL THE OFFICE (NOT EMAIL) to communicate any last minute cancellations.

A reminder call will be made to your home phone number two days in advance of your appointment. During the call, you can confirm or cancel your appointment or request rescheduling. **Please call back or email us at <u>wellness@drthauna.com</u> if you are unable to keep the appt.**

If you have insurance coverage, Whole Family Wellness will bill your insurance company (for patients with Blue Cross/Blue Shield VT, BCBS Federal, Cigna, Harvard Pilgrim, MVP, Green Mountain Care, Dr Dynasaur and You First).

Charges for visits, medicinary items, and co-payments are due at the time of the visit (check, cash, MC/VISA) unless specific arrangements have been made prior to your scheduled appointment. The patient is responsible for co-payment and co-insurance, both for visits and for injections.

For patients with insurance coverage, Whole Family Wellness with submit a claim for office visits at a rate of 219.00/hour. For those patients responsible for coinsurance, Whole Family Wellness will send you a bill for the coinsurance amount after a "RA" remittance advice is received.

For patients with a high deductible insurance plan, there is a choice of either:

1) Paying Whole Family Wellness at the time of service at a discounted rate or

2) Whole Family Wellness will submit a claim to your insurance company at a rate of 219.00/ extended visit. The patient will then receive a bill for the amount that is applied to your deductible after a "RA" remittance advice has been received by Whole Family Wellness. Please note that is total amount due is higher than the time of service discount rate.

For insurance companies in which Dr Thauna Abrin is not an enrolled provider, you are responsible for payment, and we will provide you with a bill to submit directly to your insurance carrier or to transfer onto a claim form provided by your insurance carrier. We do not accept work comp or bill for claims for automobile accidents.

For patients with Medicaid as secondary insurance, we cannot bill Green Mountain Care for co-payments. The patient is responsible for the primary insurance co-payment at the time of service.

Communication

Email communication:

Please contact Dr Abrin via email for:

- •Brief treatment protocal questions & supplement refills
- •Prescription refills

Please call the office for:

- •Appointment changes, especially appointments cancelled in less than 24 hours
- •Urgent medical concerns 5-6 min phone appt is no charge, ask for "free phone consult"
- •Scheduling follow-up appointments, both acute and chronic

•Prescription refills if you have not received a response from Dr Abrin via email

Medicinary items

Insurance companies do not cover the medicinary items that we prescribe and dispense.

Nutritional supplements, including herbal tinctures and homeopathic remedies, are non-refundable.

Vitamin injections are billed at the rate of \$30.

In the event that a medicinary item needs to be special ordered, it will be shipped to you directly from the supplement company, with a \$8 flat rat shipping charge (for supplement orders under \$50). You will receive the item via UPS within 3-6 working days.

For supplements sent from our office, there is a shipping rate of \$6 for shipping and handling, with additional charges for heavier packages. We send packages out once per week.

If you have a Health Savings Account, we can provide a list of your supplements to submit to your employer.

For laboratory tests performed either at a local hospital or at home and sent to a specialized lab, the patient is responsible for any laboratory test-related fees. Be sure to call both your insurance plan and/or the billing office at the local hospital to verify coverage. Whole Family Wellness can provide the CPT (test codes) and ICD-9 (diagnostic codes) you will need to make these inquiries.

I have read and understand the above-stated policies of Whole Family Wellness, Inc. and will comply with them in all respects.

Signature (parent signature if minor)

Date

Print (your/parent name)

Whole Family Wellness **Office of Dr Thauna Abrin**

Informed Consent Form

I, ______ hereby request and consent to receive naturopathic medical care by the above named Vermont naturopathic doctor and/or other licensed naturopathic doctors who now or in the future may treat me while working at or associated with or serving as back-up for the above named doctor, whether signatories to this form or not. I have read and understand the attached NOTICE OF PRIVACY PRACTICES, which discusses my rights under the Health Insurance Portability and Accountability Act of 1996.

I understand that the methods of treatment are permitted under the Vermont Naturopathic Physician Act, which may include but are not limited to: nutritional counseling, herbal medicine, homeopathy, nutritional supplements, hydrotherapy, IV/injectable nutrients and certain prescription medications (according to Naturopathic Physician Formulary Rules).

I have had the opportunity to discuss with the naturopathic doctor named above the nature and purpose of naturopathic treatments and procedures. I am aware that all existing methods of diagnosis and treatment, including naturopathic healthcare, pose some level of risk. Within the general healthcare setting, the possible outcomes of these practices by a naturopathic doctor range from minor to fatal.

The herbs, homeopathic medicines and nutritional supplements (which are from plant, animal, mineral and other sources) that have been recommended, are considered safe when taken as instructed in the practice of naturopathic medicine. It is extremely important that you follow the prescribed recommendations when taking herbs, homeopathic medicines and nutritional supplements because they may be toxic when taken in large doses. I understand that herbs may need to be prepared and the teas consumed according to the instructions provided orally and in writing. The herbs may have an unpleasant smell or taste. I understand that some herbs and supplements may be inappropriate during pregnancy, and I will immediately notify the doctor if I become aware that I am pregnant.

I will immediately inform the doctor if I experience any gastrointestinal upset (nausea, gas, stomachache, vomiting or similar condition), allergic reaction (hives, rash, tingling of the tongue, headache or similar condition), or any unanticipated or unpleasant effects associated with the treatment or the herbs or other supplements prescribed by the doctor. I understand that while this document describes the most common risks of treatment, other side effects and risks may occur. In order to properly treat your medical condition, the doctor must be contacted promptly if an adverse reaction or condition occurs. In any event, if an emergency medical condition arises (such as trouble breathing, seizure, chest pain, fever above 103.5, anaphylaxis, or injury), please seek treatment immediately from a trauma center or call 9-1-1.

I have read, or have had read to me, the above information and consent. I have also had an opportunity to ask questions about its content, and by voluntarily signing below I agree to the above-named procedures. I intend this consent form to cover the entire course of treatment for my present condition and for any future condition(s) for which I seek diagnosis and treatment.

PATIENT NAME (printed)

PATIENT SIGNATURE _____ Date: _____